

DAVID MAGALHÃES

DATA ANALYST



I am a FinTech enthusiast with 5 years of experience as a Chargeback/Disputes Analyst. The passion for Finance & Technology drives me to help areas as Payments, Fraud and Disputes grow with my experienced insights. Eager to contribute with analytical expertise to a dynamic and forward-thinking organization.

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SKILLS

- Analytics
- BigQuery
- SQL
- PowerBI
- Looker
- Excel
- Big Data
- Programming
- Appsheets
- FinTech
- Disputes
- Payments
- Fraud
- Card Scheme Regulations
- Transaction Monitoring
- AML & KYC

EDUCATION

DATA ANALYTICS & BIG DATA

UNIVERSIDADE EUROPEIA POST-GRADUATION
11/2023 - 07/2024

- Statistics
- Phyton
- Cloud Computing
- Machine Learning

BUSINESS MANAGEMENT

INSTITUTO SUPERIOR DA MAIA BACHELOR
09/2010 - 06/2014

- Analytical Accounting
- Economy
- Marketing
- Fiscal & Commercial Law

MANAGEMENT OF INFORMATIC SYSTEMS

NOSSA SENHORA PERPÉTUO SOCORO HIGH SCHOOL
09/2006 - 06/2009

- Visual Basic
- IT Helpdesk
- C#
- Operating Systems

INTERESTS

- E-Commerce
- FinTech
- Programming
- Photography
- Videography
- Sports & Gym
- Motorcycles

EXPERIENCE

CHARGEBACKS / DISPUTES ANALYST

FARFETCH PORTO, PORTUGAL
09/2017 to 12/2023 (6 Years & 3 months)

- Built an app using **Appsheets** to manage the disputes processing.
- Perform day to day disputes processing across Farfetch Acquirers, within the card scheme regulations.
- Liaise with acquires optimization of the compelling evidence.
- Keep up to date with card scheme regulations.
- Build and present ad-hoc reports using **SQL** and **Looker**.
- Provide valuable feedback to optimize fraud software solutions.
- Build and manage disputes dashboards using **Looker**.
- Distribute tasks and handle escalations.

COMPLIANCE ANALYST

PAYMENTWALL LISBON, PORTUGAL
01/2017 - 08/2017 (8 months)

- Merchant KYC Onboarding
- Compliance Regulations
- PEP & Sanctions screening.

AML/KYC ANALYST

WESTERN UNION VILNIUS, LITHUANIA
06/2014 - 05/2016 (1 Year & 11 months)

- Transactions monitoring.
- Money Laundering analysis.
- PEP & Sanctions screening.

LANGUAGES

- Portuguese English
- Native Proficiency Full Professional Proficiency
- Spanish
- Professional Working Proficiency