DAVID MAGALHÃES

DATA ANALYST

I am a FinTech enthusiast with 5 years of experience as a Chargeback/Disputes Analyst. The passion for Finance & Technology drives me to help areas as Payments, Fraud and Disputes grow with my experienced insights. Eager to contribute with analytical expertise to a dynamic and forward-thinking organization.



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n daviddmagalhaes

SKILLS



EDUCATION

DATA ANALYTICS & BIG DATA

UNIVERSIDADE EUROPEIA

POST-GRADUATION

11/2023 - 07/2024

- Statistics
- Phyton
- Cloud Computing
- Machine Learning

BUSINESS MANAGEMENT

INSTITUTO SUPERIOR DA MAIA

BACHELOR

09/2010 - 06/2014

- Analytical Accounting
- Economy
- Marketing
- ◆ Fiscal & Commercial Law

MANAGEMENT OF INFORMATIC SYSTEMS

NOSSA SENHORA PERPÉTUO SOCORO

HIGH SCHOOL

09/2006 - 06/2009

- Visual Basic
- ◆ IT Helpdesk

◆ C#

Operating Systems

EXPERIENCE

CHARGEBACKS / DISPUTES ANALYST

FARFETCH

PORTO, PORTUGAL

09/2017 to 12/2023 (6 Years & 3 months)

- Built an app using Appsheets to manage the disputes processing.
- Perform day to day disputes processing across Farfetch Acquirers, within the card scheme regulations.
- ◆ Liaise with acquires optimization of the compelling evidence.
- ♦ Keep up to date with card scheme regulations.
- ◆ Build and present ad-hoc reports using **SQL** and **Looker**.
- Provide valuable feedback to optimize fraud software solutions.
- ◆ Build and manage disputes dashboards using **Looker**.
- Distribute tasks and handle escalations.

COMPLIANCE ANALYST

PAYMENTWALL

LISBON, PORTUGAL

01/2017 - 08/2017 (8 months)

- Merchant KYC Onboarding
- ◆ Compliance Regulations
- ◆ PEP & Sanctions screening.

AML/KYC ANALYST

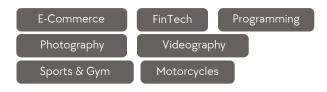
WESTERN UNION

VILNIUS, LITHUANIA

06/2014 - 05/2016 (1 Year & 11 months)

- Transactions monitoring.
- Money Laundering analysis.
- PEP & Sanctions screening.

INTERESTS



LANGUAGES

Portuguese English

Native Proficiency Full Professional Proficiency

Spanish

Professional Working Proficiency